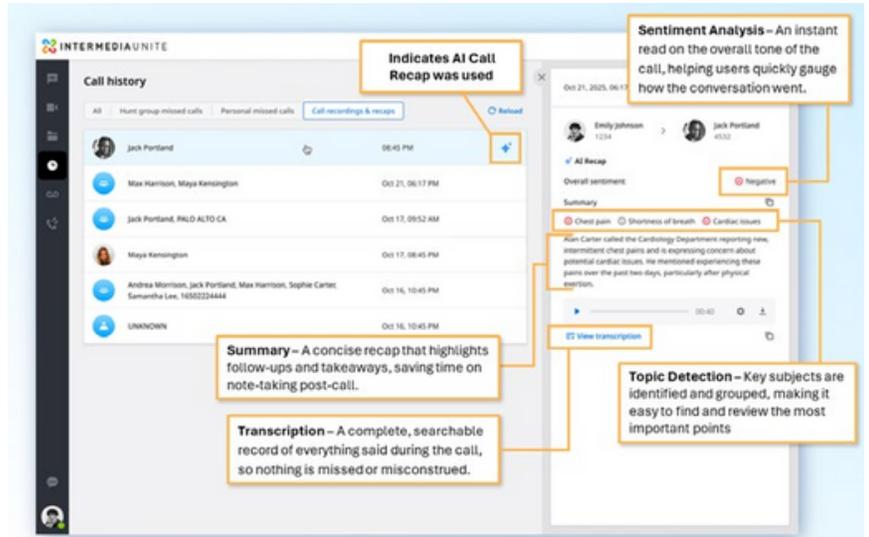


AI Call Recap – Get the most out of your employees, providing customers the best service possible

AI Call Recap transforms post-call follow-up by delivering AI-generated call summaries, key topics and discussion points, the sentiment of the call and topics discussed, and a full transcription.



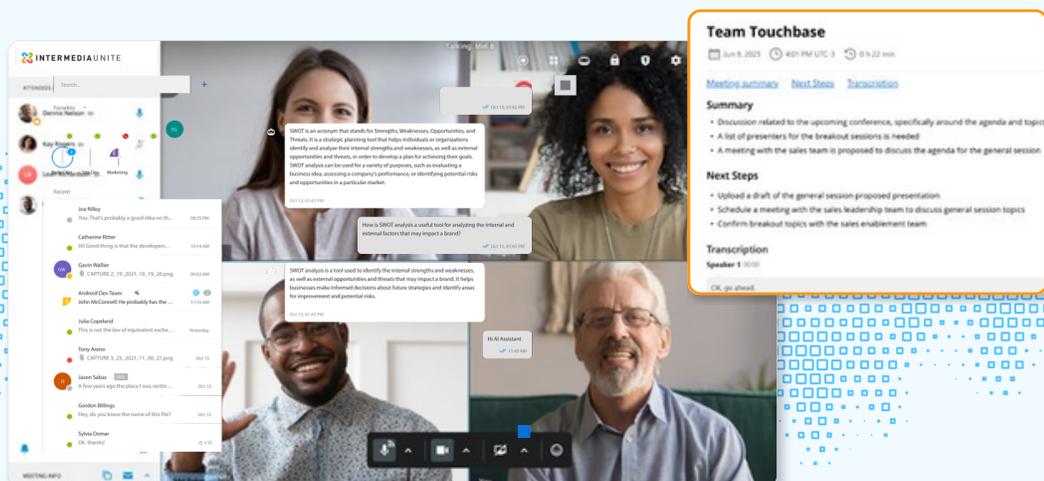
AI Call Recap turns every call into a valuable asset, with clear, AI-powered post-call visibility into what was said, how it went, and what matters most.

It helps employees stay engaged during call conversations and save time on follow-ups. It helps managers ensure an accurate account of call conversations that can be used for dispute resolutions, coaching, and analytics.

AI Meeting Recap – Get the most out of your meetings

Included within Unite’s meeting capabilities, this feature uses AI to deliver powerful post-meeting summaries, action items, and transcripts.

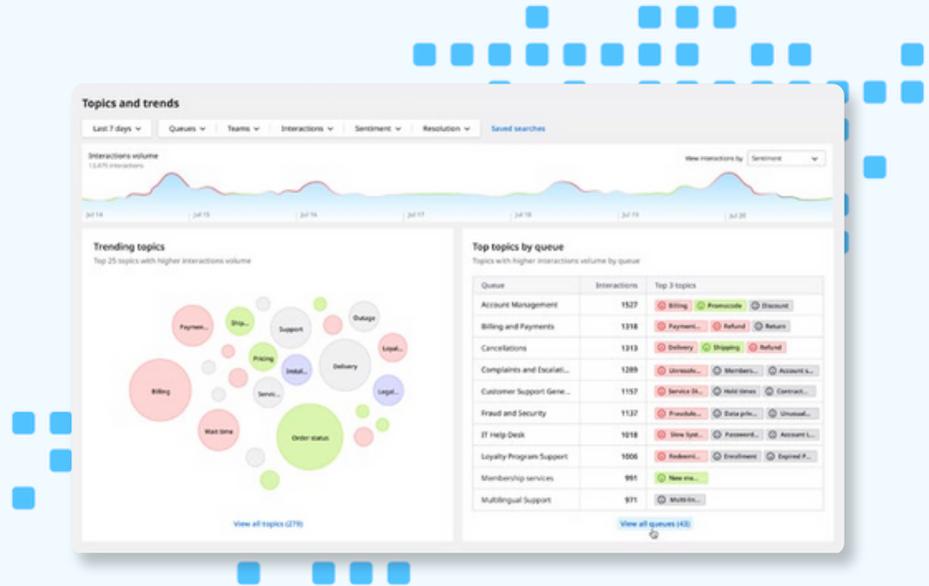
AI Meeting Recap automatically transcribes your recorded meetings and delivers clear, AI-generated summaries, action items, and key topics—making it easy to share insights with participants. It eliminates manual note-taking, boosts engagement, drives accountability, and saves time for everyone involved.



AI Topics & Trends (Coming soon!) – Insights That Scale with Your Business

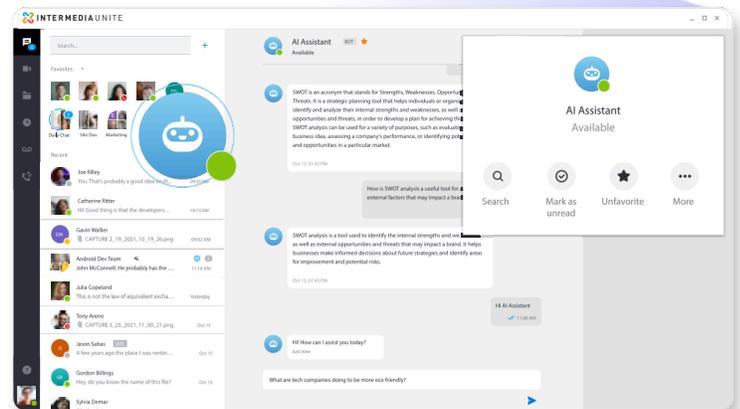
This feature gives managers visibility into customer calls, conversational themes, and sentiment trends across teams and time periods so they can confidently coach employees and agents.

AI Topics and Trends surfaces common customer issues, sentiment shifts, and conversation patterns across calls to reveal what's really happening. It empowers supervisors and other business leaders to coach effectively, spot operational blind spots, and make smarter, data-driven decisions.



AI Assistant – Get the most out of your day

A built-in generative AI tool inside the Unite app, AI Assistant helps employees tackle routine and complex tasks without switching context or apps. Use AI Assistant to help write content, summarize emails, translate text, solve problems, generate code, and rephrase messages—all within the Unite desktop and mobile apps. It's secure, context-aware, and never uses your data to train AI models.



Please note: Usage of AI-related service is subject to the [AI Policy and Notifications](#).

QUESTIONS? CONTACT US TODAY!